Department of Information Technology
Survey Form

Department: _____

Location: _____

Contact Name: _____
Phone Number: _____ Fax: _____
E-Mail: _____

1. Does your department have their own IT/MIS section?   Yes/No
2. If yes. How many IT personnel do you have?_____
3. If yes, who provides your customer support for hardware?_____
4. If yes, who provides your customer support for software?_____
5. How often do you call customer support? _____
6. Do you pay for customer support? Yes/No
7. If yes. How much do you pay for cost per year?_____
8. Do you maintain a service log? Yes/No
9. Do you use DIT for customer service support? Yes/No
10. Are you satisfied with your customer support? _____
11. Are you satisfied with DIT Support?
12. How much money do you spend on IT customer support? _____
                DIT _____
                Outside vendor _____
13. Do you share resources with other IT Department? _____
14. What type of resources if any do you share? _____
15. How much money has your IT department spent in the last 6 months? _____
16. How much money do you plan on spending in the next 6 months? _____
17. Source of IT Funding. General fund _____
                Grants fund   _____
                Other funds _____
18. Who provides your Internet Services? _____ Est. Cost. _____
                Dialup_____
                Dedicated T1_____
                DSL_____
                Satellite_____
19. Do you have an alternate Internet service provider? _____ Who? _____
20. Who maintains your local/wide area network? _____
21. Do you have a Database application? Yes/No
        Inhouse _____
        Off the shelf _____
22. What type of database engine supports your database?
                Access, SQL, DB2, Visual Basic, Oracle, Other_____
23. What is your database used for?_____
24. How many users access to your database have? _____
25. Are you using the outdated/Legacy (HRS/FRS) application? _____

Please fax survey form to: 928-871-7737

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26. Are you planning to migrate to a newer database application? Yes/No
27. What is your time line to migrate? _____
28. List the type of email accounts your department uses?
 navajo.org, yahoo.com, hotmail.com, excite.com, aol.com, Frontier.net, other_____

29. Does your department have a need to connect to the Chapter House? Yes/No
        What is your purpose/reason _____
30. Do other entities need to connect to your information resources? Yes/No
        What is their purposes/reason _____
31. What remote site do you need connectivity to but is not available? _____
32. What outside vendor contact do you use? _____
33. Have you heard of the "Open Information Environment" CJY-34-92.? Yes/No
34. Do you believe Navajo Nation should have centralized computing center?   Yes/No
35. Do you believe the Navajo Nation should have a Chief Information Officer (CIO) at the
        Executive level? Yes/No
36. Do you believe the Navajo Nation should have one Information Technology plan? Yes/No

37. How much money do you spend on IT Training?
38. Who provides your training? _____
                                                 _____
                                                 _____
39. Number of PC's_____
40. PC's Manufacturer____
41. Number of Laptop? ____
42. Laptop Manufacturer___
43. Number of Macintosh?____
44. Number of servers? _____
45. Server Manufacturer___
46. Number of Printer?

47. Would you like to volunteer as a facilitator for the IT Summit? _____
48. Would your department be willing to cost share DIT's data communication expenses? These
        expenses would benefit the entire Navajo Nation. Yes/No

Name: _____ Date: _____

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